



# Supporteyen amin magur iat PALM scheme ian Aotereria

Ebwak engame me etang ngana ar gona supportey Pacific Australia Labour Mobility (PALM) dugun amin magur iat scheme ian Aotereria. Bitune fact sheet an explaineiy me provideiy angara. Tjinia awe amin magur iat PALM scheme ma kongauw wunom saveiy wara terepon nampa ngana meta iung.

## AMEA WU MAGUR TANGON



Amea wu magur tango eiy kor damonin wam contact tjinia wu tugen Aotereria. Nan ura supporteyu jiauw tug na. ar nan gona buogu dugun tamo erun am teng kudo i ura ao tamo topic tekeiy:

- bukan mwaramum me erun am magur
- imin eo mo me dangom mugur
- insurance dugun tsimorum
- touwum
- earag me am gaturaeiy mana eo baka
- eo mon engam me am eo mo me amea dangom mar meg epo
- wam visa
- am redoae bwim

Nan tjerene awe nim geiwaten wna terepon nampa amea wu magur tangon ao wam manager jiauw tugen ian Aotereria. Tjinia ko tangom, nan wu kanga wam team leader iat te magur ao amea wu magur tangon erun am contactey ura. Tjinia are o gona ar nan gona panauw engame nim awe kudo i.

## PALM SUPPORT SERVICE LINE



Tjinia amea wu magur tango neo gona buogu, tereponeiy PALM scheme support service line ian (1800 51 51 31) inimagen 8.30 am – 6.30 pm AEST ao emaileiy (palm@dewr.gov.au). Tjinia ouwak kor am tageg nan wu gona terponeiy PALM scheme support line 24 eaoa 7 days ian eikwon week iat (1800 51 51 31)

## OFFICERS AMIN IAT TEB BWEIN BUOGAM



Pacific me Timor-Leste iat edogar amin iat teb buogam (CLOs) me labour amin buog gona oiya amin magur ian Aotereria, advice epoae dorerin bwiora supporteyem. Inon eb ko uara CLOs me na wu gona anani wara terepon nampwa ian PALM scheme website contact page (<https://www.palmscheme.gov.au/contact>). If your country does not have a CLO, please contact your high commission in Australia.

## OMBUDSMAN DUGUN MAGUR DABAR



Ngea Ombudsman Dugun Magur Dabar gona buogu tjinia timine am teng tide erun am magur, wam rate dugun pumwum me mana timine wam entitlement ean Tereponeiy FWO ian (13 13 940) Jiauw needey wam interpreter, tereponeiy (13 14 50).

## SERVICES DUGUT GATURAE BAKA



Dugun mana earag kor baka, gaturae or edurae touwe kriminur duwon, wipo tereponeiy (free call 24 eaoa, 7 days ian eikwon week). Jiauw ringey tune nampwa nan ar kudouw jiauw tengeiy bureitimen, eaiy ao ambulance services.

Ma kongauw wunom pwapur pwana amea wu magur tangon jiauw awe ao dangon ngea gaturaeiy dugun amatuiyen iat tarag dugun wan criminal ao bwein anawak aeke.